

# 5 ADVANTAGES OF ELEVATE

You may have the best satellite coverage and a great service offering, but your DTH service will only work if the antenna is installed correctly at the customer's home. SES's ELEVATE Installer Training Programme ensures your customers' experience is seamless from day one.

## KEEPING YOUR VIEWERS HAPPY

Avoiding installation errors for a positive customer experience



## BUILDING A RELIABLE WORKFORCE

Training students to become teachers to build a strong installer network in your market



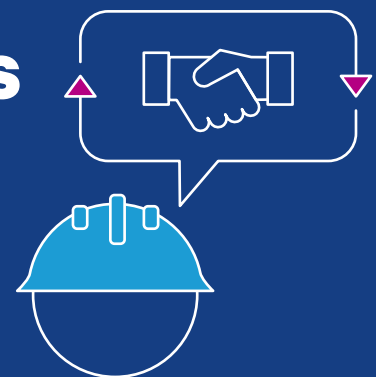
## CREATING A GOOD FIRST IMPRESSION

Ensuring subscribers can enjoy your DTH programming right from the start



## PUTTING CUSTOMERS FIRST

Training installers to be your front-line customer service representatives



## MAKING A DIFFERENCE

Marketing and business planning workshops enable students to find success as small business owners



**SES**▲