

# ACCELERATING BEYOND FRONTIERS

Company overview



**SES** ▲  
beyond frontiers





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# WE ARE SES

We are the world's leading satellite-enabled solutions provider.

Our network reaches 99% of the world's population. We connect and enable broadcast, telecom, corporate and government customers, powering the development of connectivity across the world.

Our global network is built on a foundation of more than 50 satellites in Geostationary Earth Orbit (GEO), 12 satellites in Medium Earth Orbit (MEO), and an expansive ground infrastructure.

We offer a full suite of powerful end-to-end solutions that optimally deliver to market demands.

Our two business verticals target specific markets – one focused on Video, and one focused on Networks for Fixed Data, Mobility and Government.

Our mission is to connect, enable, and enrich.

## GLOBAL INFRASTRUCTURE

54

active satellites in geosynchronous orbit

12

satellites flown in inclined orbit

12

active satellites in medium earth orbit

14

satellites flying secondary missions

33

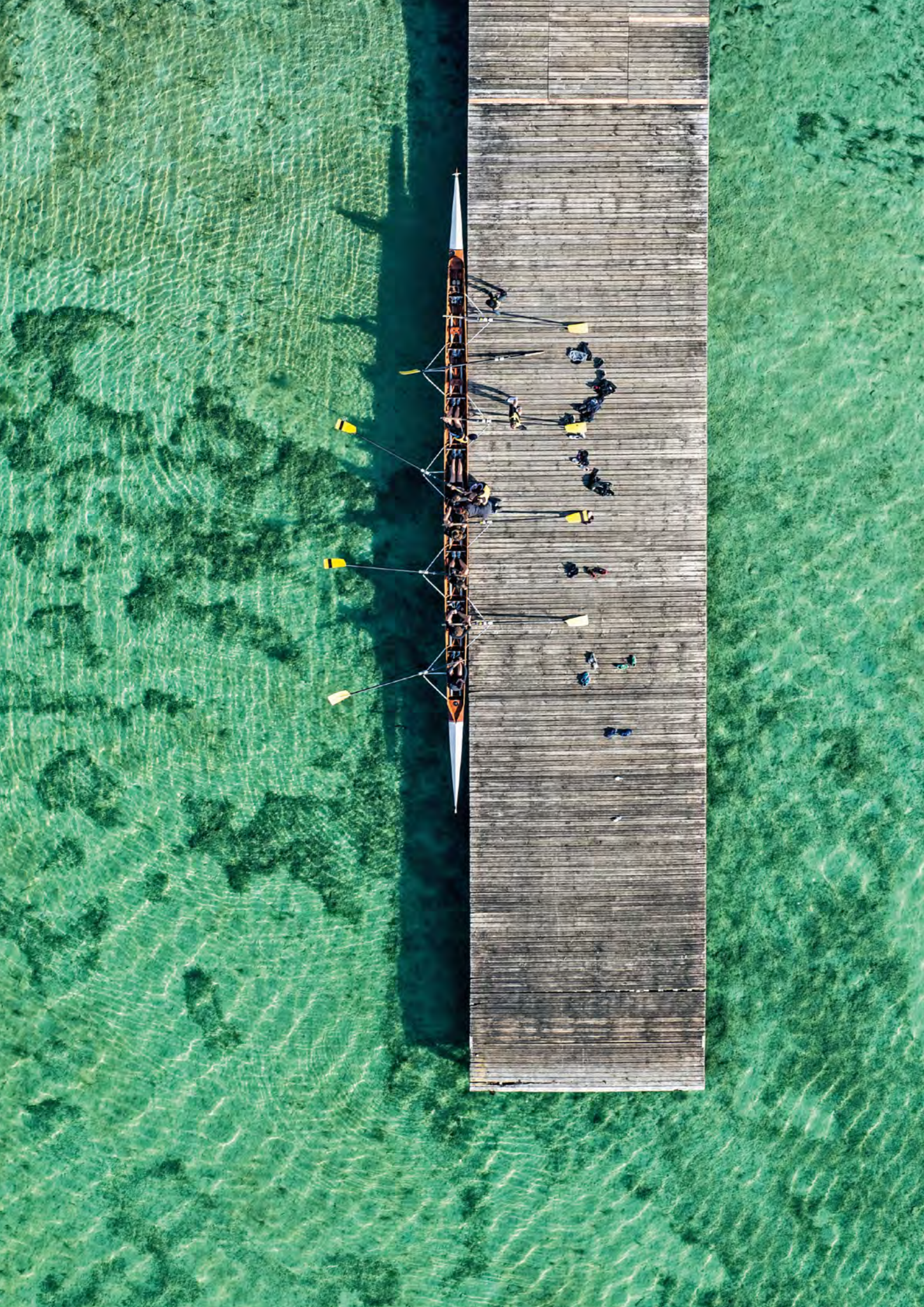
orbital locations

15

new satellites under procurement







# WHAT WE DO

## WE FUEL HIGH-QUALITY VIDEO EXPERIENCES AROUND THE WORLD

- Our satellite networks reach 325 million homes, totaling over 1 billion people
- With more than 40 DTH platforms, over 700 broadcasters trust us to deliver a wide range of media content to their customers' homes – including standard definition, High Definition (HD), and now Ultra HD (UHD)
- We distribute over 7,500 TV channels, and are by far the largest HD and UHD platform
- We provide a range of solutions for both linear and non-linear content as well as delivery on multiple screens
- We offer global end-to-end media solutions, including playout of content and distribution for video-on-demand, streaming via internet, and satellite broadcasting

## WE SUPPLY SCALABLE BANDWIDTH FOR CONNECTIVITY WORLDWIDE

- Satellite technology enables us to deliver connectivity to aircraft, ships and fixed telecom sites around the world
- Our flexible network is fast to deploy, making it ideal for highly differentiated applications in industries such as aeronautical, maritime and cellular networks, as well as government and institutional operations
- We serve all four major inflight connectivity providers – Global Eagle Entertainment (GEE), Gogo, Panasonic Avionics and Thales
- Our network bridges the digital divide by delivering connectivity to those people and industries across the globe that are the hardest to connect
- Together with our wholly-owned subsidiary SES Government Solutions, which focuses completely on the US government market, we serve 62 governmental and institutional entities globally

## OUR BUSINESS DRIVES TECHNOLOGICAL INNOVATION ON THE GROUND AND IN SPACE

- On the ground, we work closely with our customers and partners to develop tailored solutions that enable the connectivity they need
- In space, we provide a fleet availability rate of 99.9999552%
- We continually support ground-breaking new technologies, such as reusable launchers, satellite refuelling and in-orbit satellite payload exchange, fueling innovation in the space industry



# OUR HISTORY

## 1985

SES, Europe's first private satellite operator, is founded in Luxembourg and signs launch agreement with Arianespace

## 1991

Co-location – an innovation by SES. SES's first satellite co-located to multiply the number of services that could be transmitted from one orbital position

## 1995

SES goes digital – a huge attraction for channel providers was SES's pioneering offer of digital broadcasting technology

## 2001

SES acquires Americom from GE. SES GLOBAL is established with two operating companies: SES ASTRA and SES Americom

## 2006

SES acquires New Skies satellites and coverage of 99% of the world. In concert with the acquisition, the company takes the name SES

## 2009

SES launches HD+, the Germany HD platform, offering viewers more than 50 channels in HD quality, including 23 of the largest commercial broadcasters in Germany

## 2013

SES broadcasts its first Ultra HD Demo Channel. The launch of the SES-8 satellite marks SpaceX's first geosynchronous transfer mission

## 2016

SES forms MX1 and acquires O3b to significantly enhance existing Video and Networks capabilities

## 2017

SES ushers in a new chapter of space history, being the first to launch a satellite on a SpaceX flight-proven Falcon 9 rocket

# OUR STRUCTURE

In addition to satellite infrastructure, we provide a differentiated global offer with a complete range of value-added services delivered through dedicated service companies.



**100%**

O3b Networks delivers carrier-grade Data Networking Solutions to ISPs, telcos, mobile network operators, governments and enterprises in the most remote and inaccessible places on the planet.

[www.o3bnetworks.com](http://www.o3bnetworks.com)



**100%**

MX1 delivers linear and non-linear audiovisual content to the highest standard in all formats and via all distribution channels.

[www.mx1.com](http://www.mx1.com)



**100%**

HD+ broadcasts popular free-to-air TV channels in high definition to the German market.

[www.hd-plus.de](http://www.hd-plus.de)



**100%**

SES Techcom Services provides integrated end-to-end satellite solutions, ground infrastructure, and operational services, as well as broadband connectivity worldwide.

[www.ses.com/techcom](http://www.ses.com/techcom)



**100%**

SES Government Solutions provides total communications capacity for the US government and related agencies, from satellite bandwidth to customised end-to-end solutions with hosted payloads.

[www.ses-gs.com](http://www.ses-gs.com)



**100%**

QuetzSat is a Mexican satellite operator which serves Mexico and the US with DTH TV services. QuetzSat operates from the orbital position 77°W.

[www.quetzsat.com](http://www.quetzsat.com)



**70%**

Ciel is a Canadian satellite service that works to bring the highest quality digital television and broadband services to homes and businesses throughout North America. Currently using orbital positions 129°W, 103°W and 86.5°W.

[www.cielsatellite.ca](http://www.cielsatellite.ca)



**50%**

GovSat is a 50/50 public-private partnership between SES and the Luxembourg government. GovSat-1 will be a multi-mission satellite that will use X-band and Military Ka-band frequencies on high-power and fully steerable mission beams to support multiple government related operations.

[www.govsat.lu](http://www.govsat.lu)



**35%**

YahLive is a partnership between SES and YahSat in Abu Dhabi. YahLive owns and commercialises 23 Ku-band transponders on the Yahsat 1A satellite to provide direct-to-home television capacity and services to numerous countries in the Middle East, North Africa and Southwest Africa.

[www.yahlive.com](http://www.yahlive.com)

# OUR MANAGEMENT TEAM



The SES executive management team combines decades of experience in a wide variety of disciplines.

We have 2,000 employees of more than 65 nationalities in over 20 locations worldwide.

From left to right:

- **Ferdinand Kayser** – Chief Executive Officer, SES Video
- **Padraig McCarthy** – Chief Financial Officer
- **Christophe De Hauwer** – Chief Strategy & Development Officer
- **Karim Michel Sabbagh** – President & CEO
- **Evie Roos** – Chief Human Resources Officer
- **Martin Halliwell** – Chief Technology Officer
- **Steve Collar** – Chief Executive Officer, SES Networks
- **John Purvis** – Chief Legal Officer

# LAUNCH MANIFEST 2017 - 2020:

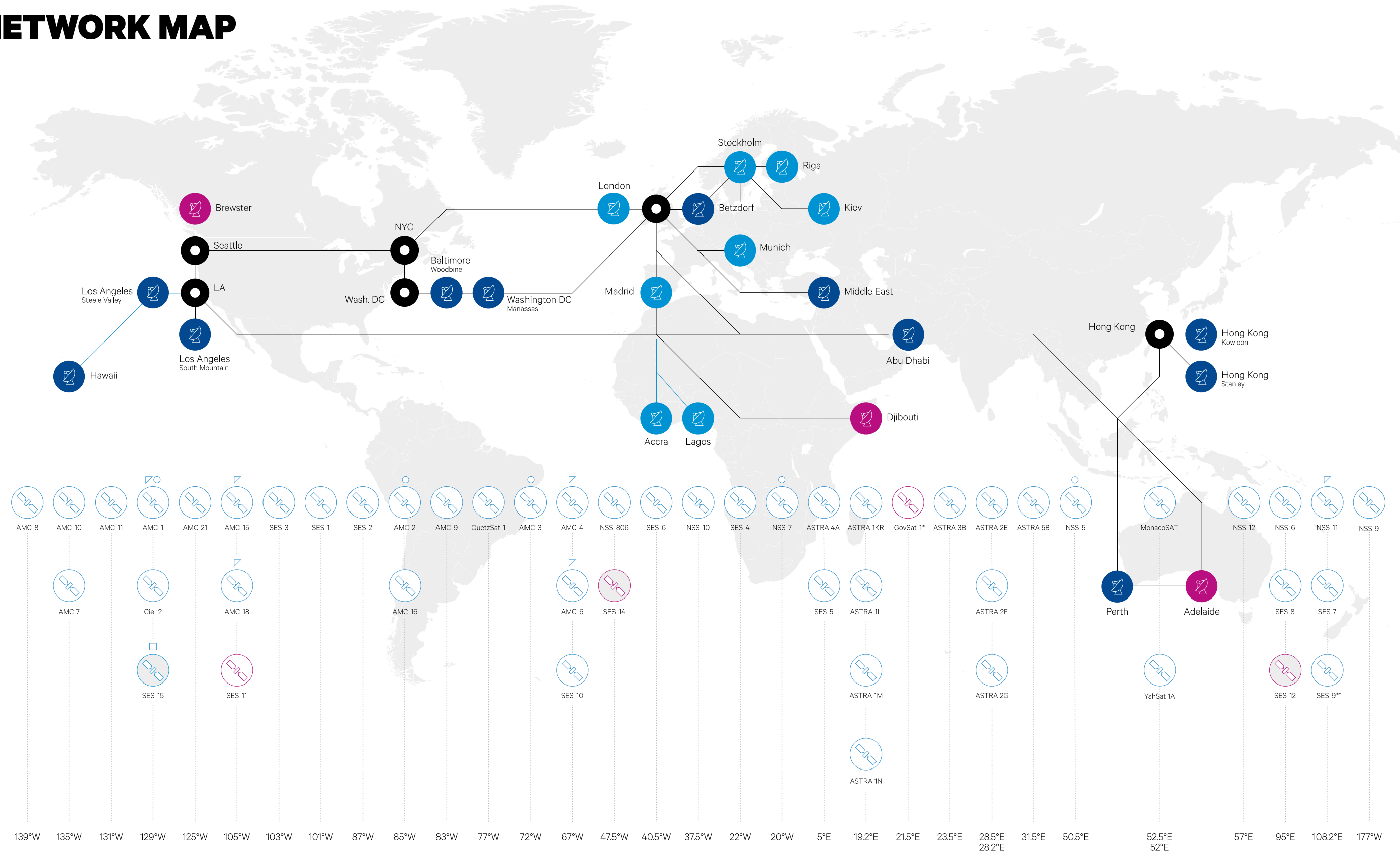
We have invested in a number of new satellites to be launched in 2017 to increase opportunities for both customers and end-users. In the fast-growing economies of Asia, Africa and Latin America, the new satellites will enable new service possibilities. In established markets, they will deliver to increasingly bandwidth-hungry services. The new satellites complement our expanding global fleet of more than 65 satellites and our network of teleports.

Satellite	Region	Application	Launch Date
<b>SES-10</b>	Latin America	Video, Networks	Q1 2017
<b>SES-11</b>	North America	Video, Networks	H1 2017
<b>SES-12*</b>	Asia-Pacific	Video, Networks	H2 2017
<b>SES-14*</b>	Latin America	Video, Networks	H2 2017
<b>SES-15*</b>	North America	Video, Networks	H1 2017
<b>SES-16 GovSat-1**</b>	Europe/MENA	Government	H2 2017
<b>O3B (SATELLITES 13-16)</b>	Global	Networks	H1 2018
<b>O3B (SATELLITES 17-20)</b>	Global	Networks	H2 2019
<b>SES-17</b>	Americas	Networks	2020

\* SES-12, SES-14 and SES-15 to be positioned using electric orbit raising, entry into service typically four to six months after launch  
 \*\* procured by LuxGovSat

# NETWORK MAP

# LIFE OF A SATELLITE



## SES SATELLITE FLEET

- In orbit
- Future launch
- In orbit HTS satellite (High-throughput satellite)
- Future HTS satellite (High-throughput satellite)
- Inclined
- Expected orbital position
- To be relocated

## SES NETWORK

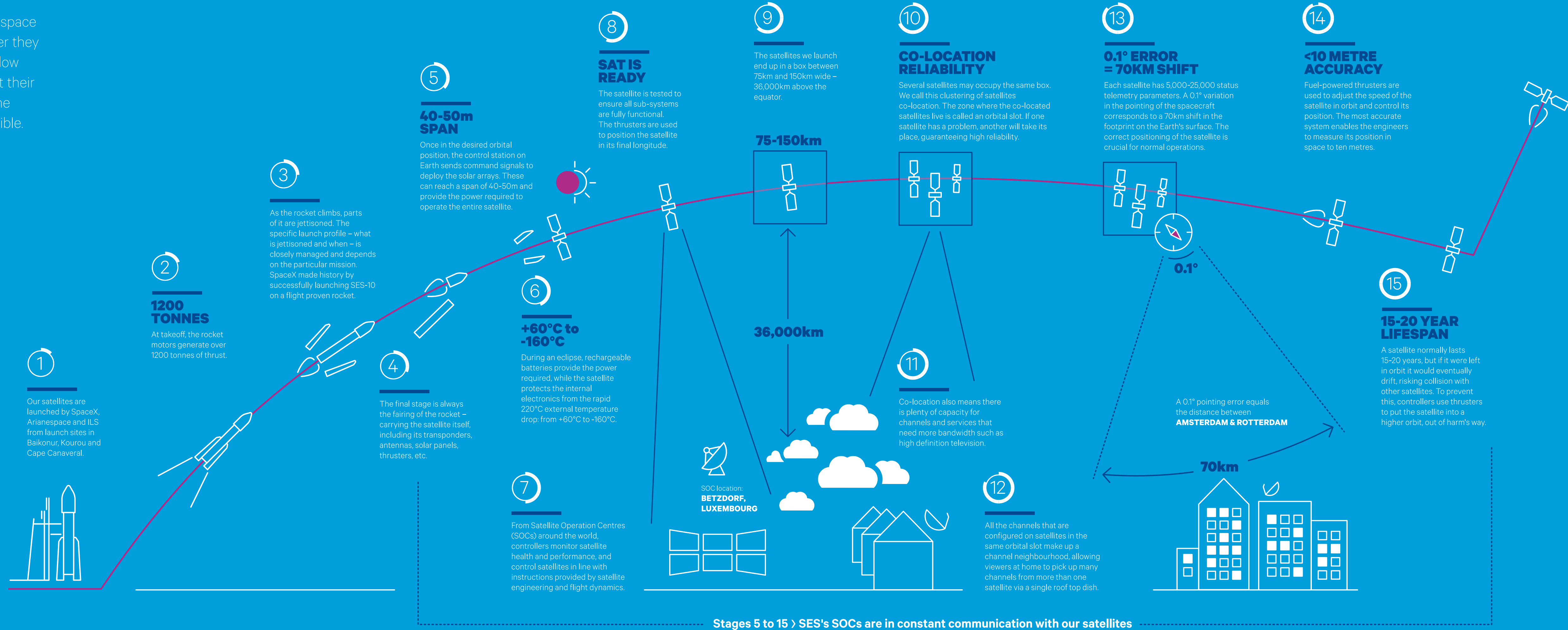
- Teleport
- Point of presence (POP)
- Video location teleport
- Existing link
- IP-Platform teleport
- Future link

**Additionally, we have nine satellites flying secondary missions:**  
 ASTRA 1D, ASTRA 1F, ASTRA 1G, ASTRA 1H, ASTRA 2A, ASTRA 2B, ASTRA 2C, ASTRA 2D, ASTRA 3A.

The SES network also includes 12 MEO HTS satellites – not reflected in this map. Fleet configuration is based on current planning and is subject to change. SES holds a 70% interest in Ciel Satellite Limited Partnership and a 100% ownership interest in QuetzSat. Yahsat 1A's Ku-band payload is owned by YahLive, where SES holds a 35% ownership interest. MonacoSAT is a partner satellite with transponders onboard TurkmenAlem at 52°E. SES-17 will be launched in 2020.

\* Procured by LuxGovSat  
 \*\* SES-9 at 108.2E vicinity

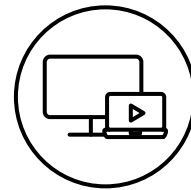
Satellites are launched into space in a matter of hours, however they live on for years in orbit. Follow stages 1 to 16 to learn about their orbit, the technology, and the people who make it all possible.





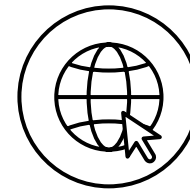
# FOCUSED ON OUR CUSTOMERS

In 2017 we restructured our go-to-market organisation model with the creation of two business units, SES Video and SES Networks, focusing on the video and data-centric segments that SES serves. This structure was devised with the aim of gathering all go-to-market capabilities and allowing us to deliver increasingly differentiated and essential satellite-enabled communication solutions to our customers. SES Networks integrates O3b Networks to provide connectivity for Fixed Data, Mobility, and Government businesses organisations.



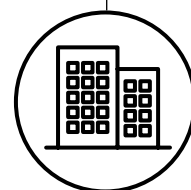
## VIDEO

We reach **325 million** TV households worldwide, delivering over **7,500** TV channels and **>2,500** HD channels, **33%** of all SES channels are HD

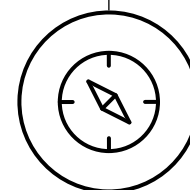


## NETWORKS

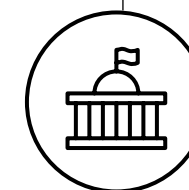
We provide widebeam and GEO/MEO HTS capacity and teleport services for **>300 Fixed Data customers**, **99%** global coverage of global maritime and aeronautical routes and **62 governments** in **28 countries**



## FIXED DATA



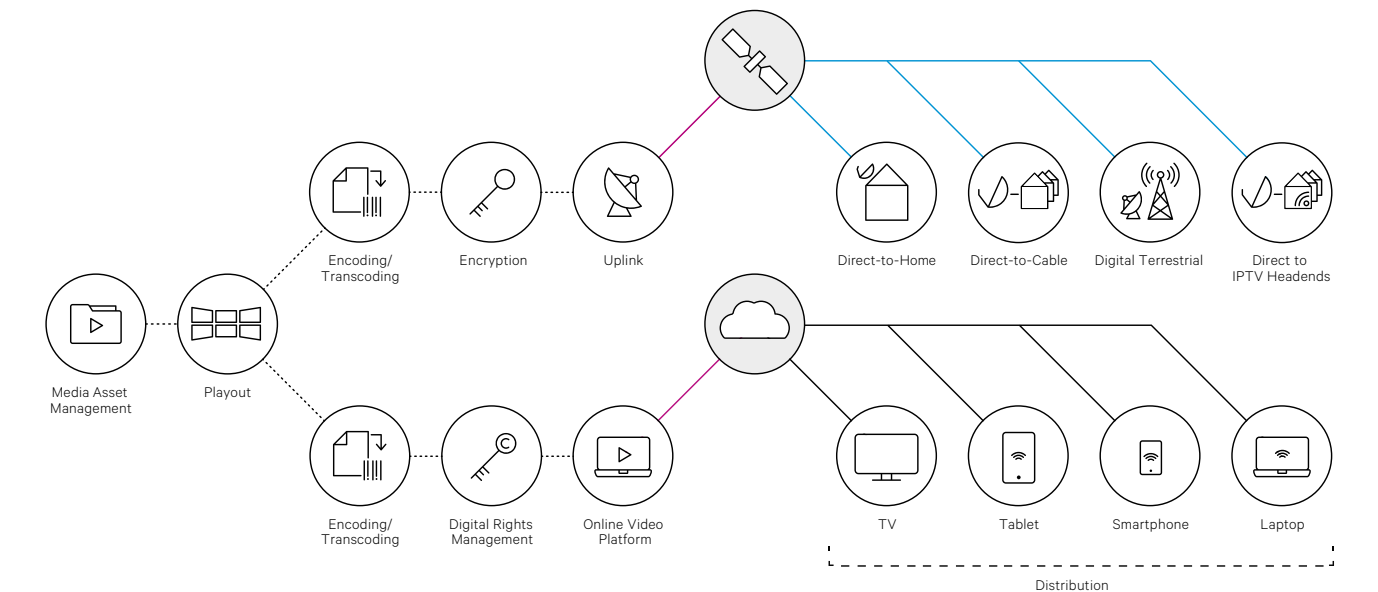
## MOBILITY



## GOVERNMENT

# VIDEO

As the world's leading video platform, we enable broadcasters to deliver over 7,500 TV channels to 325 million TV homes and nearly one billion people worldwide. With 30 years of experience, we provide high-quality broadcasting and OTT services, including direct-to-home (DTH), Cable, IPTV, and digital terrestrial TV (DTT) distribution, as well as Video on Demand (VOD) services for OTT platforms. Beyond providing capacity, our value-added services include management, play-out and encryption services, as well as tailored engineering services.







## VIDEO SOLUTIONS

MX1 provides fully managed playout and turnaround services, such as channel origination and management, content processing, and delivery to TV service providers across the globe. Additionally MX1 offers a complete suite of next generation video services to deliver video to VOD and OTT platforms through its media service platform MX1 360. This suite of capabilities cover the complete video value chain, from the content producer to the viewer, who is watching on any screen, at any time.

## 4K ULTRA HD

We are the first satellite operator to broadcast a commercial Ultra High Definition (UHD) channel, and the satellite operator broadcasting the largest share of High Definition (HD) channels. Today we broadcast 34 Ultra HD channels and continue to drive forward the development HDR (High Dynamic Range), as part of Ultra HD phase 2.



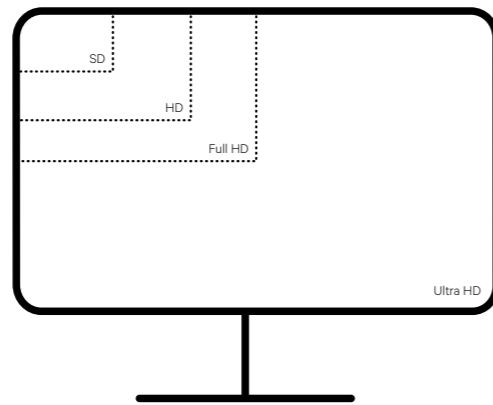
## HD+

Founded in 2009, HD+ provides broadcasters in Germany with a platform to deliver their HD content to paying audiences via satellite. HD+ is a B2C company, interacting directly with customers to bring HD quality content into their homes. Users of HD+ have access to more than 50 channels in HD quality, including 23 of the largest commercial broadcasters in Germany. Today HD+ has over two million paying subscribers, and in February 2017 launched HD+ ExtraScreen, which uses Sat>IP technology to enable viewers to enjoy HD quality video delivered via satellite on their tablets or smartphones.



## SAT>IP

Sat>IP is an innovative technology that converts satellite signals into Internet Protocol (IP) standard, enabling viewers to watch high-quality satellite TV programmes on multiple IP-enabled devices throughout their household. This enables HD quality video delivered via satellite for multi-screen and multi-room viewing.



## 4x

the number of pixels on today's HDTV

SD / 750 x 576px

HD / 1280 x 720px

Full HD / 1920 x 1080px

Ultra HD / 3840 x 2160px





# VIDEO SES in numbers

**>7,500**  
channels

**UHD** **21** commercial  
Ultra HD channels

**HD** **>2,500**  
HD channels

**SD** **>5,000**  
SD channels

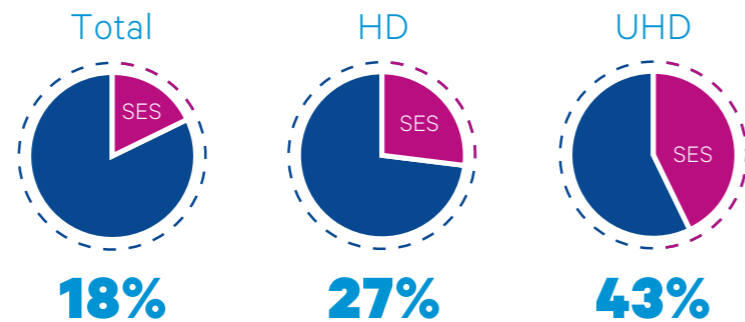
**HD** **33%**  
of all SES channels are HD

**>2,750** **MX1**  
broadcast TV channels  
distributed

**>500**  
Managed playout channels

**>120**  
VOD platforms

SES share of global channels broadcast via satellite



HD growth Europe\*

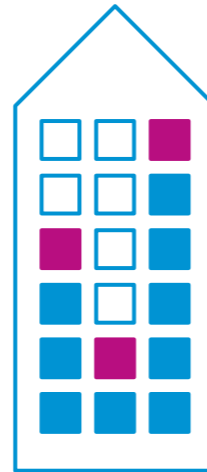
**14%** >750 channels

HD growth North America\*

**5%** >1,360 channels

HD growth developing markets\*

**2%** >370 channels



**>600**  
Broadcast clients with long-term contracts

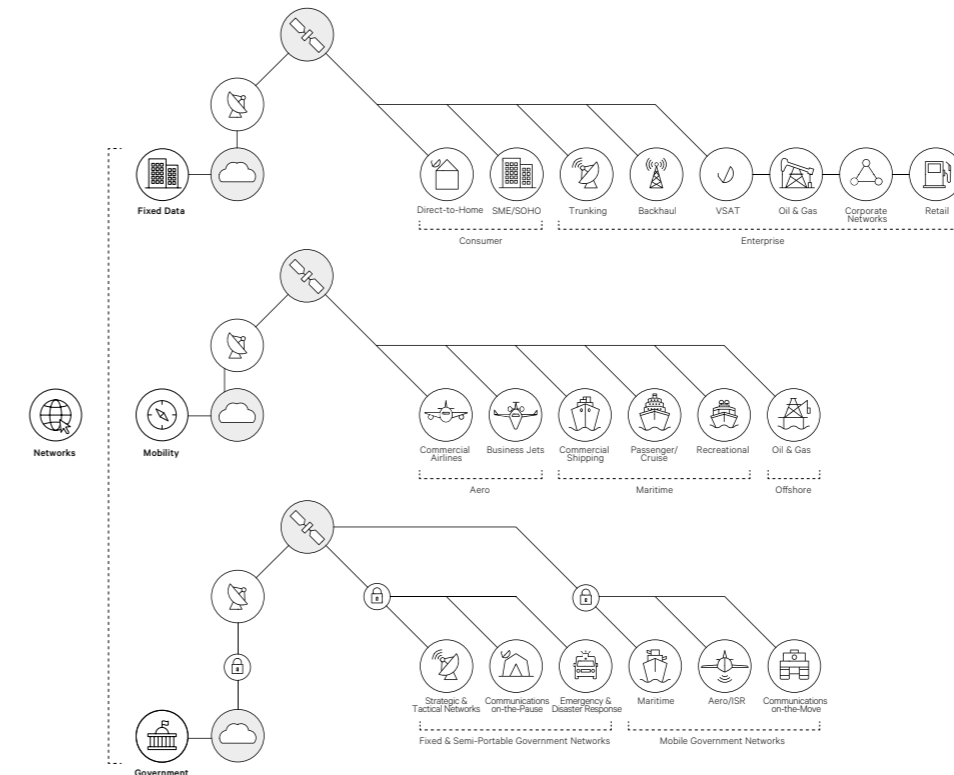
2017 increasing capacity for developing markets



\* 2015 to 2016 growth

# NETWORKS

We provide reliable and secure connectivity with an industry leading latency of less than 150 milliseconds, so that we can deliver the high quality broadband experience our customers expect. This is enabled through our global fleet of over 65 satellites, and high-performance network of over 20 teleports, 6000 POPs and tier-1 IP backbone peering partners. Our fixed data, mobility and government customers use SES capabilities to provide communication in rural areas, connect aircraft, ships and offshore platforms, as well as provide secure links for government organisations around the world.



## FIXED DATA

With 65 GEO and MEO satellites and a global networks structure, we serve customers in sectors such as telecommunications, oil & gas, banking, transportation, health and education with unprecedented access to a unique, ubiquitous, future-proof and high-performing network. We offer:

- Widebeam and GEO/MEO HTS capacity and teleport services
- Network/platform services
- Managed networks for consumer/SME applications
- Industry-leading latency for any satellite-based broadband system

## MOBILITY

Our services enable connectivity for thousands of airplanes, ships, and trains traveling across the sky, oceans, and continents. While in transit our network provides links to corporate offices, high-quality live inflight entertainment, and fast broadband access, regardless of location. We offer:

- Trans-oceanic and landmass widebeam and GEO/MEO HTS capacity and teleport services
- Mobility network/Platform services
- Scalable connectivity ranging from 100 Mbps to 1 Gbps per ship

## GOVERNMENT

We serve 62 government entities in 28 countries and participate in more than five Public Private Partnership initiatives offering end-to-end solutions in security, defence, and information-gathering as well as for humanitarian purposes such as natural disaster response. We offer:

- Widebeam and GEO/MEO HTS capacity and secure teleport services
- C/Ku/Ka and Military frequency capacity
- Fully managed end-to-end service to the end customer (Mbps + services)
- Advanced high power satellites and state of the art facilities



# FIXED DATA

## SES in numbers

SES serves Fixed Data customers in



SES serves

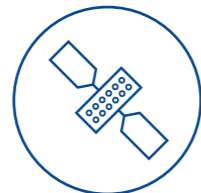


**>300**  
enterprise customers  
**≈80%**  
of enterprise revenue from  
Tier-1 applications/managed  
services

Flexible and  
scalable global  
network/  
solutions



**>50** GEO



**12** MEO



The SES  
network reaches

**>1M**



enterprise-grade  
data terminals

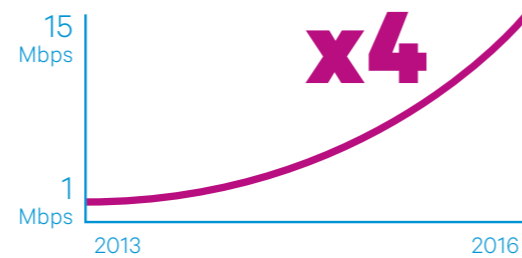
Connecting the unconnected

O3b provides more  
than **10 Gbps**  
to remote islands  
around the globe



Can enable up to  
**150 Mbps**

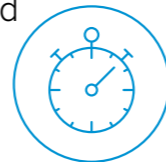
of LTE backhaul per tower



Growth of average  
bitrate per site

Industry-leading latency  
for any satellite-based  
broadband system

**<150 ms**



**99.99%**

measured service  
availability

Compared to  
**99.97%** benchmark service availability



# MOBILITY

## SES in numbers

Provides over

**99%**

coverage of global  
maritime and  
aeronautical traffic



Capable of delivering

**1 Gbps**

per cruise ship



Scalable connectivity ranging from

**100 Mbps** to **1 Gbps**

per cruise ship

O3b serves

**>1,000,000**

passengers of  
Royal Caribbean  
Cruises per year



SES customers  
serve about

**90%**

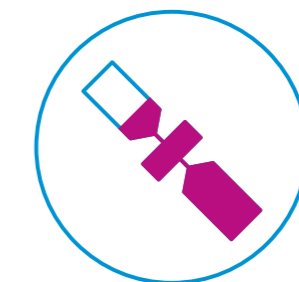
of all global  
connected  
planes



SES today  
provides  
connectivity  
to about

**2,500**

connected planes



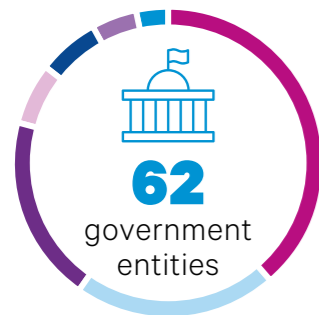
**70%**  
**GROWTH**

in committed mobility  
capacity since 2014



# GOVERNMENT SES in numbers

**28** countries



- 24** Europe
- 13** US served by SES GS\*
- 12** Africa
- 4** Middle East
- 4** Other
- 3** Asia
- 2** UN



**5** New global customers under contract in 2016



**>10** Ground Infrastructure and Managed Services Projects in 2016

**5** hosted payloads since 2011



**USAF CHIRP**  
SES-2



**EGNOS-GEO 1**  
SES-5



**EGNOS-GEO 2**  
ASTRA 5B



**FAA WAAS**  
SES-15



**NASA GOLD**  
SES-14

## Growing SATCOM-enabled ISR\*\* requirements

Predator



**3-5**  
Mbps

Reaper



**5-10**  
Mbps

Opt. Piloted SATCOM Enabled Aircraft



**5-10**  
Mbps

Global Hawk



**10-50**  
Mbps

Aerostat



**70**  
Mbps

Participant in **>5 PPP's\*\*\***

- **GovSat**
  - 50%** SES
  - 50%** Luxembourg Government
- European 5G PPP
- Electra
- emergency.lu
- SATMED



**>40** emergency.lu



project deployments from 2013 to 2016

# OUR COMMITMENT

Connectivity can fuel life changing applications such as e-emergency, e-health, e-learning, e-elections, and e-banking, and the reach of satellite gives us the power to bring these services to people anywhere in the world.

## emergency.lu

When a natural disaster strikes, one of the top concerns is establishing a reliable means of communication. First responders, government services and humanitarian organisations rely on their link to the world to coordinate effective relief efforts. This is why we collaborate with the Luxembourg Government and other organisations in Luxembourg to provide emergency.lu, a satellite based communications platform to deliver connectivity during disaster response.

- emergency.lu serves as the lead agency for the Emergency Telecommunications Cluster of the World Food Programme
- Offered by Luxembourg as a free public good to the global humanitarian community
- Has been deployed over 40 times in countries including Haiti, Nepal, Vanuatu, the Philippines, and Sierra Leone

## E-HEALTH: SATMED

Improving access to health care around the world is crucial to development, which is why SATMED is enabling access to, and simplifying, e-health. The Luxembourg Government and SES collaborated to make SATMED a reality, and the platform is delivered with the support of medical NGOs and technology partners around the world.

- SATMED reaches isolated areas with poor connectivity to improve public health in emerging and developing countries
- It has been deployed in Sierra Leone, Benin, Philippines, Bangladesh, Niger

## E-LEARNING

Our e-learning initiatives provide Internet connectivity to e-learning facilities in isolated areas to bridge the digital and information gap.

## E-ELECTIONS

We worked with local partners in Burkina Faso to enable the secure digital transmission of the electoral results from 368 locations across the country for the Burkinabe Presidential Election in 2015.

## E-BANKING

Our satellite connectivity is providing fast and reliable e-banking services in remote and isolated areas in Africa, making improved financial services available.

\* SES Government Solutions

\*\* Intelligence, Surveillance and Reconnaissance

\*\*\* Public Private Partnership



## **IMPRESSUM**

All brand and product names may be registered trade marks and are hereby acknowledged. It is our policy to produce the document constituting our annual report with a minimum impact on the environment. To this end the paper used is 100% chlorine free woodpulp from sustainable forests, using thinnings and waste from the timber industry and is totally recyclable and biodegradable. Our printers are fully accredited to the ISO 14001 environmental management system. They utilise vegetable based inks and operate a direct computer to plate repro system, eliminating the need for film with its chemicals such as developer and acid fixers. This report is printed on Heaven 42, an environmentally responsible 100% recycled paper made from 100% post-consumer waste and bleached chlorine free (PCF).

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Printed by Print Solutions

Photo credit: SES, Getty Images



# SES HEADQUARTERS

Château de Betzdorf  
L-6815 Betzdorf  
Luxembourg

## REGIONAL OFFICES

Accra | Ghana  
Addis Ababa | Ethiopia  
Bucharest | Romania  
Dubai | United Arab Emirates  
The Hague | The Netherlands  
Istanbul | Turkey  
Johannesburg | South Africa  
Kiev | Ukraine  
Lagos | Nigeria  
London | UK  
Madrid | Spain  
Mexico City | Mexico  
Moscow | Russia  
Munich | Germany  
Paris | France  
Princeton | USA  
Riga | Latvia  
São Paulo | Brazil  
Singapore | Singapore  
Stockholm | Sweden  
Warsaw | Poland  
Washington DC | USA

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beyond frontiers